

GEETINGSVILLE TELEPHONE CO., INC.

IURC TARIFF NO. 1
SECTION III
SHEET NO. 1

TARIFF

GENERAL EXCHANGE SERVICE

EFFECTIVE: _____

OFFICER: _____

TITLE: _____

GENERAL EXCHANGE SERVICE

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GENERAL EXCHANGE SERVICE

APPLICATION

This section applies to the general exchange telephone service of the Telephone Company in Indiana. In the event of conflict between any rate, rule, regulation, or provision contained under General Exchange Service and any rate, rule, regulation or provision contained in the Tariff, the rate, rule, regulation or provision in the Local Exchange Rates shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues, are hereby made a part of this General Exchange Service section.

Provisions contained within this General Exchange Service section relating to particular types or character of telephone service shall constitute an obligation on the Telephone Company to furnish that particular type or character of telephone service only if and when the Telephone Company has filed with the Indiana Utility Regulatory Commission a rate or charge covering that particular type or character of service.

This Tariff cancels and supersedes all other Exchange Service Tariffs or General Service Tariffs of the Telephone Company excepting Message Toll Tariffs, issued and effective prior to the effective date of this Tariff.

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GENERAL EXCHANGE SERVICE

I. Application of Business and Residence Rates:

A. Business Rates Apply at the Following Locations:

1. In offices, stores, shops, factories and all other places of a strictly business nature.
2. In boarding houses, except as noted in B2 following, offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.
3. At residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered substantially of a business nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or their advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed
4. Where the place of business and the residence of a customer are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
6. In any location where such location and expected usage of the service indicates a business.

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GENERAL EXCHANGE SERVICE

I. Application of Business and Residence Rates: (Continued)

B. Residence Rates Apply at the Following Locations:

1. In private residences where business listings are not provided.
2. In private apartments or hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertising as a place of business.
3. In the place of residence of a professional person, provided the customer does not maintain an office in the residence.

II. Public Telephone Service

A public telephone is an exchange station installed at the Telephone Company's option , in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

No listings in the directory are allowed in connection with public telephone service.

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III. Semi-Public Telephone Service:

Semi-public telephone service is an arrangement under which a business customer station is equipped with a coin collecting device, designed for a combination of customer and public usage, and will be furnished, on individual lines only, at the following types of locations:

- A. In locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of the public.
- B. At locations where, in the opinion of the Telephone Company, there is a collective use of the service by a relatively stable number of guests, members, employees or occupants.
- C. At any locations where, in the opinion of the Telephone Company, the demand for service is for a combination of public and customer usage.
One extension station may be permitted with a semi-public telephone service at the regular business extension rate. The extension station is not equipped with coin boxes, dials, and is intended only for the answering of incoming calls. Extension stations are permitted, provided they are within view of the user of the semi-public telephone station.
Customers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in the tariff.
The Telephone Company does not undertake to provide booths for housing semi-public telephones, but the customer may at his option provide at his own cost suitable booths, shelves or cubicles for such purposes.

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IV. Customer-owned Pay Telephone Service:

A. General:

1. Customer-owned Pay Telephone Service (COPTS) is a form of subscribers' telephone service that allows the subscriber to resell telephone service to users on a per message basis utilizing a registered coin set. Until individual message rate service is developed, COPT service will be provided in individual flat rate access lines. Each line subscribing to COPT Service must subscribe to Touch Tone Service as specified in Section IV, Sheet No. 3, in this Tariff.
2. COPT Service can be provided where existing Semi-Public Telephone Service, Coin-Box Telephone Service and Public Pay Telephone Service now exists, or at any location throughout Indiana without restriction.
3. Semi-Public, Coin-Box or business stations which are converted to COPT stations will be permitted to keep the telephone number whenever technically feasible.
4. The customer shall be responsible for the payment of charges for all messages originating from or accepted at their service location, including any sent-paid long distance charges and/or any operator handled surcharges, billed against the telephone number.
5. COPT Service is subject to Intrastate and Interstate End User Common Line Charges as Specified in Section VI of this Tariff.

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GENERAL EXCHANGE SERVICE

IV. Customer-Owned Pay Telephone Service: (Continued)

B. Rates:

1. COPTS Flat Rate Service, per line—Business 1 Parity
2. COPT Optional Call Screening Service, as specified on Page 12 of this Section may be provided on each line subscribing to COPT Service. Charges for Optional Call Screen Service will apply in addition to all other charges, where facilities permit.
3. COPT Service is subject to Service Connection Charges, as specified in Section III of this Tariff.

C. Conditions:

1. Prior to the establishment of COPT Service, a COPT Access Line Service Agreement must be executed between the Telephone Company and the COPT provider.
2. In the event a provider is believed to have violated any of the rules and regulations for COPT service, a verified complaint may be filed with the Commission and COPT service may be disconnected within 10 days from the date of written notification to the COPT provider or as ordered by the Commission.

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GENERAL EXCHANGE SERVICE

IV. Customer-Owned Pay Telephone Service: (Continued)

C. Conditions: (Continued)

3. The following minimum criteria will be required on COPTS:
 - (a) Instruments must be certified by the Federal Communications Commission under Part 68 before Interconnection to the Telephone Company's exchange access lines.
 - (b) The COPT provider shall be able to present an information message, which may be audio or visual, in, on, or adjacent to the COPT, which explains its general operation. This general information should include the COPT providers name and address and clearly state the policy and instructions for receiving a refund and/or service problems.
 - (c) Instruments shall provide dial tone first and have the ability to access the "O" Operator and 911 service, where available, without the use of a coin or credit card.
 - (d) Shall be able to provide credit card, collect, and third-party billed long distance calls without the use of a coin.
 - (e) Shall comply with applicable federal, state, and local laws and regulations concerning the use of pay stations by disabled persons.
 - (f) Shall provide accessibility to all inter-exchange carriers where equal access is provided.

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GENERAL EXCHANGE SERVICE

IV. Customer-Owned Pay Telephone Service: (Continued)

C. Conditions: (Continued)

3. (Continued)

(g) May not limit the duration of a local call.

(h) Will provide one (1) local telephone directory annually.

4. All stations must be equipped with tone-type address signaling.

5. All stations must be equipped with suitable audible signals and arranged to receive incoming calls.

6. Extension telephones are permitted, provided they are within view of the user of the COPT.

7. The COPTS provider may charge up to, but not exceed, the highest tariffed intrastate rates and surcharges for the long distance carrier selected.

8. The station installation must be in accordance with any rules and/or standards promulgated by the American National Standards Institute, Inc. and the Indiana Construction Rules (Building Code) which are concerned with handicapped persons.

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IV. Customer-Owned Pay Telephone Service: (Continued)

C. Conditions: (Continued)

9. The station installation must also be in accordance with the generally accepted telecommunications industry standards, applicable local codes; the Electric Code and the National Electrical Safety code.
10. The rate for local COPTS calls must not exceed the rate for local messages for Semi-Public Telephone Service, as specified in Section VI, Sheet 8 of this Tariff.
11. The rate for directory assistance calls must not exceed the rate for Local Directory Assistance Service, as specified in this Tariff.
12. A COPTS Subscriber is entitled to one listing in the alphabetical and classified sections of the directory. When requested by the customer, additional listings may be provided in accordance with Section VI, Sheet 8 of this Tariff.
13. As with Semi-Public and Public Telephone Service, a COPTS Subscriber may not attach a COPT station to any line that is served by a key, PBX, or any other switching system. The customer may not attach a COPT station to any line subscribed to a service other than COPT service.

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IV. Customer-Owned Pay Telephone Service: (Continued)

D. COPTS Option Call Screening Service:

COPTS Optional Call Screening permits the customer to restrict outgoing calls placed through an operator to those which are charged to the called telephone, a third number, or a Telephone Company Calling Card number. The rate for COPTS Optional Call Screening Service is specified in Section VI, Sheet 8 of this Tariff.

V. Telephone Directory Listings:

A. General Regulations:

The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory of that section of the directory containing the regular alphabetical list of names of customers.

The alphabetical list of names of customers is designated solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customer's service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

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GENERAL EXCHANGE SERVICE

V. Telephone Directory Listings: (Continued)

A. General Regulations: (Continued)

The Telephone Company reserves the right to limit the length of any listing in the directory, and to use abbreviations where in its judgement the clearness of the listing or the identification of the customer is not thereby impaired.

Names in the directory listings shall be limited to the following:

1. In connection with residence service:

The individual name of the customer, or

The individual name of a member of the customer's immediate family.

2. In connection with business service:

The listing must be in the same name of the individual, partnership, corporation, firm association, institution, etc., to whom service is furnished. Additional listings may be provided for the name of a member, officer, employee, or representative thereof, who is authorized to represent said individual, partnership, corporation, firm, association, or institution, or, the name of another business which the customer represents, controls or owns.

The names of departments when such listings are deemed necessary for the efficient use of the service.

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GENERAL EXCHANGE SERVICE

V. Telephone Directory Listings: (Continued)

A. General Regulations: (Continued)

Whenever any question arises as to the right of a customer (1) to list the name of a business which he claims he is authorized to represent: or (2) to use the listing which includes the trade name of another; the Telephone company is privileged to require the customer to secure from the owner such name, written authority to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing; and may refuse to accept or to delete such listings where (1) such written authority is not furnished or (2) such authority is withdrawn by such owner to the Telephone Company.

B. Primary Listings:

One listing without charge, termed the primary listing, is provided as follows:

1. For each separate customer service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. For each semi-public service.
3. For each customer owned pay telephone service.

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V. Telephone Directory Listings: (Continued)

C. Additional or Extra Listings:

Business additional listings may be the names of partners of members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc., will be accepted.

Residence additional listings may be the names of the customer's immediate family.

In connection with semi-public telephone service, additional listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Extra additional listing rates in connection with semi-public stations are furnished under the same regulation as specified in the paragraph above.

Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory, and, provided satisfactory service can be furnished, a listing may be permitted under the address of the switchboard, or main station, using the telephone number of the primary listing.

Regular additional listings are furnished at the rate quoted in the Local Exchange Rate Schedule.

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GENERAL EXCHANGE SERVICE

V. Telephone Directory Listings: (Continued)

D. Duplicate and Cross Reference Listings:

Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted, when in the opinion of the Telephone Company, they are necessary for the proper identification of the customer, and are not so desired to secure preferential position in the directory for advertising purposes.

Cross reference listings are permitted when their use will facilitate in handling telephone calls.

The regular additional listing rate applies for each duplicate or cross reference listing.

E. Alternate Call Number Listings:

Listings of an alternate telephone number, to be called in case no answer is received, is permitted for customers to call classes of services.

The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

The regular additional listing rate applies for each alternate call number listing.

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V. Telephone Directory Listings: (Continued)

F. Foreign Listings:

Foreign listings, i.e., listings of customers located in an exchange other than that in which the listed services is furnished are permitted. Charges for foreign listings are payable in advance for the period for which the directory is issued.

The charge for a foreign listing contemplates insertion in the list of a specific exchange

VI. Temporary Suspension of Service – Vacation Rates:

The purpose of the vacation rate schedule is to allow the subscriber a reduction by 50% in the cost of his local service telephone charges during the periods of extended vacations or business trips.

The vacation rate schedule also allows the telephone to remain connected and on the premises for immediate use when the subscriber returns. This assures the subscriber that the class of service and telephone number will not be changed during his absence.

To qualify for the vacation rate schedule a subscriber will need to make application at the telephone company business office. The subscriber will need to be absent from his residence or business for a minimum period of one month. Only one period of suspension not to exceed 180 days is allowed in any calendar year.

It is assumed that when a vacation rate is in effect that no one will be living or operating on the premises. Persons on the premises for maintenance or inspection purposes may use the telephone service for emergency or other necessary reasons.

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VI. Temporary Suspension of Service—Vacation Rates: (Continued)

Full local service charges will be reinstated beginning with the day that the subscriber returns to the premises.

In cases of extended vacations or business trips where a vacation rate schedule is not satisfactory with the subscribers wishes, the only other alternatives are to leave the service intact at the full rate or to make application to have the service disconnected. In the case where the subscriber wishes to have the telephone service disconnected, during periods of extended absence, the telephone will be removed from the premises and the number will become vacant and treated as any other telephone number.

VII. Directory Assistance:

A. General:

The Telephone Company furnishes a service whereby customers may obtain assistance in determining telephone numbers by calling the Directory Assistance number subject to the regulations and charges shown herein.

Charges for Directory Assistance Service apply when customers of the Telephone Company request assistance in determining telephone numbers in the local calling area and the area code in which the customer receives Local Exchange Service.

Charges for providing Directory Assistance Service for telephone numbers located outside the local calling area and local area code are provided in Section VI, Sheet 8 of this Tariff.

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GENERAL EXCHANGE SERVICE

VII. Directory Assistance: (Continued)

B. Regulations:

A maximum of two requested numbers is provided with each Directory Assistance call.

C. Exemptions:

Charges for Directory Assistance Service are not applicable to calls placed from:

1. Public or Semi-Public pay telephones.
2. Hospitals; or by
3. Customers who certify that they are unable to use a directory because of a visual or physical handicap.

D. Call Allowance:

All directory assistance calls will be charged at the approved rate. No call allowance will be made.

E. Charges for Directory Assistance Calls:

Charges will be made for each call to the subscriber's area code directory assistance number.

Charges will be made for each call for subscriber's area code directory assistance placed through the "0" operator, provided the "0" operator is not the only route to the local directory assistance number.

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GEETINGSVILLE TELEPHONE CO., INC.

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LOW INCOME PROGRAMS

CONCURRENCE

Pursuant to the provisions contained in Cause Nos. 40785 and 40152, the Company hereby adopts and concurs in I.U.R.C. Tariff No. T-7, Part I, Section 3, for Low Income Programs.

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GEETINGSVILLE TELEPHONE CO., INC.

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GENERAL EXCHANGE SERVICE

IX. Custom Calling Services

A. General

1. Custom calling services are optional services offered for use with individual line residence and business service except semi-public telephone service. Call forwarding and speed calling may also be provided with Multi-line Business Lines where compatible with the equipment configurations at the customers premises.

B. Description

1. Call Forwarding permits a customer to automatically forward (transfer) all incoming calls to another telephone number, during the period this service feature is activated. The Call Forwarding customer is responsible for the payment of any applicable station –to- station tariff charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The charge applies to billable calls that are answered at the telephone to which the calls are being forwarded, person-to- person, and collect calls even though they may not be accepted at the answering telephone.

The quality of transmission of forwarded calls may vary depending on the distance and the routing necessary for the completion of a call. Therefore, the normal grade end-to-end transmission is not guaranteed on any forwarded calls.

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GENERAL EXCHANGE SERVICE

IX. Custom Calling Services (Continued)

B. Description (Continued)

2. Call Waiting Service provides a tone signal to tell the customer who is using a line equipped with Call Waiting Service that another party is calling the customer. The customer may elect to either hold or terminate the call with the first party in order to answer the incoming call. If the connection with the first party is placed on hold, private conversation can be carried on with each of the two parties on an alternate basis. Call Waiting Service is not offered with rotary (trunk hunting) service.
3. Speed Calling Service permits the customer to call a preset telephone number by dialing an abbreviated one or two digit code rather than the entire seven or ten digit telephone number. Speed Calling-8 provides one digit access code for up to eight telephone numbers. Speed Calling-30 provides two digit access codes for up to thirty telephone numbers. The customer programs instructions to the telephone central office to establish and change the list of telephone numbers.
4. Three Way Call Service permits the customer to establish a three-way call or add a third party to an established two-party connection without the assistance of an operator.
5. Call Identification Service will enable a customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be

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GENERAL EXCHANGE SERVICE

IX. Custom Calling Services (Continued)

B. Description (Continued)

able to receive calls dialed to two or three separate telephone numbers without having a second or third access line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided to customers subscribing to Call Waiting Service. Each customer will be entitled to one directory listing with each Call Identification Number. Listings are subject to regulations specified for Directory Listings found elsewhere in this Section.

Call Identification Service customers subscribing to the Custom Calling Feature – Call Forwarding must choose one of the following options when Call Forwarding Service is activated:

- (a) Calls to all telephone numbers associated with the line will be forwarded to a single number when Call Forwarding Service is activated.
- (b) Calls to the main telephone number only will be forwarded when Call Forwarding Service is activated. Calls to the additional Call Identification numbers will continue to ring and may be answered at the subscribers premises.

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GENERAL EXCHANGE SERVICE

IX. Customer Calling Services (Continued)

B. Description (Continued)

- 6. Intercom Calling Service allows an exchange access line, with multiple station sets having the same directory number, to function as an intercom system. Distinctive rings are used to signal individuals even if their exact room or location is not known.
- 7. Warm Line is an arrangement which permits an automatic dialing between the customer and a programmed telephone number in the event a call is not placed within a subscribed timeframe after the dial tone has been obtained. Usually within 15-30 seconds.

C. Rates

The applicable rates for all Custom Calling Service Features are outlined below and are in addition to the rates and charges applicable to basic service and all additional and/or associated equipment and facilities. A subsequent service order charge as stated in Section VI will apply for adding Custom Calling Services to an existing customer's primary service. Custom Calling Services installed simultaneously with the establishment of primary service will be included with the normal Service Connection charges.

| | Monthly Rates <u>Business & Residence</u> |
|-------------------|--|
| Call Forwarding | \$2.00 |
| Call Waiting | \$2.00 |
| Speed Calling | \$2.00 |
| Three Way Calling | \$2.00 |
| Teen Line | \$2.00 |
| Intercom Calling | \$2.00 |
| Warm Line | \$2.00 N |

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GENERAL EXCHANGE SERVICE

X. Custom Local Area Signaling Service (CLASS)

A. General

1. Custom Local Area Signaling Services (CLASS) are basic local exchange telecommunications services that provide call management features to single line residence and business customers. The features enable the user to activate and maintain call processing instructions for incoming and outgoing calls.

B. Conditions

1. CLASS features are available only to single line residence and business customers served by central offices appropriately equipped to provide these services.
2. Features cannot be activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices.
3. Operator assisted calls will override CLASS features.

C. Description

1. Automatic Call Back – allows a customer to activate automatic later placement of their call. When a busy signal is reached, the call is queued for up to 30 minutes and is automatically retried until both parties are available. The call is not automatically retried for periods longer than 30 minutes.
- 2.
3. Automatic Recall – allows a customer to automatically return the last incoming call by feature activation, whether or not it was answered. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. The customer is given an indication that the network will attempt to set up the call when the line rings, then the other number rings.

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GENERAL EXCHANGE SERVICE

C. Description (Continued)

3. Customer Originated Trace – allows a customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Telephone Company’s equipment will record the incoming call detail (not the conversation). Trace details will be retained by the Company and made available for ten business days after the trace has been initiated. The results of the trace will not be provided to the customer by the Company, but will be provided to law enforcement officials upon written request by the customer. The practices of law enforcement vary and the Company does not represent that any action will be taken by such officials with regard to the traced numbers.
4. Anonymous Call Rejection - allows a customer to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company will not complete calls for which Calling Party Number (CPN) blocking has been activated. Such calls will be routed to a recorded announcement.
5. Selective Call Forwarding – allows a customer to prespecify telephone numbers (maximum of 12) from which calls are to be forwarded. During the period that selective call forwarding is activated, only calls from one of the prespecified numbers will be forwarded.
6. Selective Call Rejection – allows a customer to reject incoming calls from certain numbers (maximum 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
7. Selective Call Acceptance – allows a customer to select specific telephone numbers (maximum 12) from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

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GENERAL EXCHANGE SERVICE

C. Description (Continued)

8. Distinctive Ring/Call Waiting – allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all other calls by a distinctive ring tone. If a customer also subscribes to call waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.

D. Rates

1. The following charges are for the features only and are in addition to the rates and charges applicable to basic service and all associated equipment and facilities. A subsequent service order charge as stated in Section VI will apply for adding CLASS services to an existing customer's primary service. CLASS services installed simultaneously with the establishment of primary service will be included with normal Service Connection charges.

| | Monthly Rate |
|-------------------------------|---------------------------------|
| | <u>Business & Residence</u> |
| Automatic Call Back | \$2.00 N |
| Automatic Recall | \$2.00 |
| Customer Originated Trace | \$2.00 * |
| Anonymous Call Rejection | \$2.00 |
| Selective Call Forwarding | \$2.00 |
| Selective Call Rejection | \$2.00 |
| Selective Call Acceptance | \$2.00 |
| Distinctive Ring/Call Waiting | \$2.00 |

- Charge is only applied to customer bill in the months that service is activated.

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GENERAL EXCHANGE SERVICE

IX. InTrac Surcharge

1. Pursuant to the requirement of IC 8-1-2.8-12, all customer billings on and after October 1, 2002 shall reflect an additional charge of:

\$.06 per residential or business line or line equivalent per month.

This additional charge is collected for services to the speech and hearing impaired and will be reflected as a separate item on the bills received by the customer. This charge is subject to change pursuant to the procedure set forth by IC 8-1-2.8-12.

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

A. General Description

1. Integrated Services Digital Network (ISDN) provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office systems which connect Basic Rate Interface (BRI) lines to customers' premises.
2. BRI is an optional service arrangement that can be used in conjunction with a customer's residential service or individual business line service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
3. A BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRI ISDN arrangement provides two communications channel (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called a Delta or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B+D.
4. All ISDN Service lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
5. Telephone Numbers
 - a. Primary Telephone Number – Each ISDN Service line includes a single primary telephone number. On a given ISDN Service line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the ISDN Service line.
 - b. Secondary Telephone Numbers – An ISDN Service line may have additional telephone numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Telephone Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

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B. Circuit Switching Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B channel. The customer may choose among the following Circuit-Switched features based upon application needs:

1. Clear Channel Capability – A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices or equipment will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel.
2. Custom Calling Services – Applicable Custom Calling Services are available at rates and charges specified in the Custom Calling Services section III of the Company's tariff.
3. Custom Local Area Signaling Services – Custom Local Area Signaling Services (also called Class Services) are available at rates and charges specified in the Custom Local Area Signaling Services section III of the Company's tariff.
4. Electronic Key Telephone Service (EKTS) – Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS provides the customer with the ability to access the following features (where available):
 - a. Multiple Appearance Telephone Numbers – This feature allows a telephone number(s) from one EKTS set to appear on the EKTS sets of other users.
 - b. Additional Call Appearances – This feature allows the same telephone number to appear more than once (by assigning the telephone number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that telephone number. For EKTS users this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).
 - c. Analog Line Appearances – This feature allows analog user's telephone numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionality on analog lines.

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B. Circuit Switching Service Descriptions (Continued)

4. Electronic Key Telephone Service (EKTS) (Continued)

- d. Bridging – This feature allows more than one EKTS set in the Multiple Appearance Telephone Number group to be active on the same call simultaneously.
- e. Automatic Bridged Call Exclusion (Privacy on Answer) – This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy(Manual Exclusion) to allow bridging to occur.
- f. Privacy (Manual Exclusion) – This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridged Call Exclusion and thereby allow bridging to occur on a given call.
- g. Intercom Calling – This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.
- h. Display Capability – This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided.
 - 1. Caller ID – Caller ID – Number is provided. Caller ID – Name is also displayed if subscribed to.
 - 2. Called Number Display – This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
 - 3. Calling Reason Display – This feature provides a display of the telephone number from which a call was redirected (via Call Forwarding features)along with the reason (type of Call Forwarding) for the call being redirected.
 - 4. Message Waiting Indication – For users who also subscribe to Voice Mail Service, this feature provides a visual message waiting indicator (via a lamp/feature button or a message on the telephone set) to indicate that the user has received a voice message.
- i. Feature Function Buttons – This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate the assigned feature.

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B. Circuit Switching Service Descriptions (continued)

4. Electronic Key Telephone Service (EKTS) (continued)

- j. Ringing Options – This feature is used with Multiple Appearance Telephone Number Arrangements and allows the EKTS set to apply abbreviated ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned on after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each telephone number may have a different ringing option.

C. Technical Specifications

1. Transmission Specifications

The standard transmission parameters for an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated in a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

2. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize the ISDN Service. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

| <u>Document Number</u> | <u>Description</u> |
|------------------------|--|
| SR-NWT-002661 | National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface |
| SR-NWT-001953 | Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces |

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN Service render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

D. Regulations and Conditions

1. Unless specifically exempted, ISDN Service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN Service is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality and capabilities of ISDN Service may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
 1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure.
 2. Distance Extension Service: ISDN Service may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ISDN Service, the customer may be required to pay additional charges to cover the unusual expenditure. These charges will be determined on an individual case basis.
3. End User Common Line (EUCL) Charges: ISDN Service is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).
4. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN Service or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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E. Rates and Charges

1. ISDN Service Access

- a. The rates and charges below are for providing an ISDN Service capable line to the customer's premises. These charges provide an OB + OD ISDN service. The customer must add the desired B Channels and D Channels to configure the service as required.

| <u>Access</u> | <u>Service Establishment</u> | <u>Monthly Rate</u> |
|-----------------------------------|------------------------------|---------------------|
| Residential ISDN Service | Section VI sheet 7 | \$12.88* |
| Single Line Business ISDN Service | Section VI sheet 7 | \$20.78* |

2. Communications Channels

- a. Service establishment and recurring monthly charges:

| <u>Service Element</u> | <u>Service Connection</u> | <u>Monthly Rate</u> |
|------------------------|---------------------------|---------------------|
| ISDN Service | Section VI sheet 7 | \$30.00 |

- b. Telephone Numbers:

| <u>Telephone Number</u> | <u>Service Establishment</u> | <u>Monthly Rate</u> |
|--|------------------------------|---------------------|
| Primary Telephone Number (with each ISDN Service line) | included with initial set up | no charge |
| Secondary Telephone Number (per additional number) | No Charge | \$2.00 |

*Applies to each B channel

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

E. Rates and Charges (continued)

3. Electronic Key Telephone Service (EKTS)

a. The monthly rate show below applies to EKTS features described in B.4.a to j above.

| <u>Service Element</u> | <u>Service Connection</u> | <u>Monthly Rate</u> |
|------------------------|---------------------------|---------------------|
| EKTS features | Section VI sheet 7 | \$3.50 |

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