

# **GEETEL INTERNET FIBER HANDBOOK**

*www.geetel.net*

## **Tech Support**

### **Geetel Technical Support**

**Mon – Fri 8:00 AM – 5:00 PM  
765-258-4357 or 877-994-8355  
support@geetel.net**

## **Geetel Has 3 Different ONTs**

**Outdoor 711GE**

**Indoor 836RSG**

**Indoor 844RSG**

### **ONT Outdoor 711GE**





With an outdoor ONT, Geetingsville runs a single Cat 5e wire in your house to your Wireless Router location. More than likely if you are having trouble with the internet, the issue is with your Wireless Router. Try power cycling your router and reboot all your devices in the house. If you still have trouble with the internet you will need to call the office 765-258-3111 so we can check the status of the ONT.

## Indoor ONT 836RSG



**POWER:** This is the power light.

**CPU:** Light represents the state of the ONT. Light should be a solid green light

**WAN:** Light will become a solid green light after the ONT syncs up with Geetel's equipment at their hut. The solid green light represents that the ONT is receiving an IP address from Geetel and the 836RSG should have internet access.

**PHONE:** We do not provide phone service through the ONT so this light will not be on.

**LAN:** The 4 lights represent your equipment. There are 4 ports (LAN 1 – 2 – 3 - 4) on the back of the ONT where you can plug your equipment in using Ethernet cables. Lights may be solid, but more than likely will flash as network traffic comes through ONT.

**WIFI:** Light will be solid green when wireless is enabled on the ONT. By default the ONT will have this feature turned on. If you want wireless turned on or you forgot your SSID or WPA Security Key, please call the support line 765-258-4357.

### Indoor ONT 844RSG



**The 844RSG is a dual band indoor wireless ONT**

**Power:** Light should be a solid green light when power is on the ONT

**Broadband:** Light is a solid green light when the 844 ONT is getting a signal from Geetel's hut.

**Service:** Light will become a solid green light after the ONT syncs up with Geetel's equipment at their hut and receives an IP address from Geetel. At this point the 844RSG should have internet access.

**WiFi 2.4 / 5 Ghz:** The 844ONT is a dual band router using wireless spectrum in the 2.4 Ghz and 5 Ghz range for WiFi in your house. Lights will be a solid green light when the 2.4 Ghz and 5 Ghz wireless is enabled and functional in the ONT.

**Ethernet:** The 4 lights represent your equipment. There are 4 ports (Ethernet 1 – 2 – 3 - 4) on the back of the ONT where you can plug your equipment in using Ethernet cables. Lights may be solid, but more than likely will flash as network traffic comes through ONT.

**Phone 1, Phone 2, and USB:** These lights are not used but may illuminate during a reboot.